

Provider News & Resources Special Issue Provider Enrollment Highlights

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The enrollment information listed below provides guidance to avoid having an application returned for errors.

Enrollment Guidance Tips

- Providers are encouraged to review the online <u>Enrollment Checklists</u> prior to beginning an application.
- Ensure that at least one of the submitted taxonomies matches a taxonomy in the provider's National Provider Identifier (NPI) profile in the <u>National Plan and Provider</u> <u>Enumeration System (NPPES)</u>. If it does not, the application will be returned for corrections.
- Providers must answer the question that asks if the applicant has all the appropriate licensure for the application. If the answer is no, the application will be returned.
- Submit the practitioner's individual tax ID (SSN) for individual applications, **not** the tax ID of the billing provider Federal Employer Identification Number (FEIN).
- Ensure only current documentation (e.g. license, insurance policies) is submitted.
 Expired documents cannot be accepted. If documents are due to expire within 21-30 days, submit the renewals if available. (Note: A copy of insurance policy is required for Nursing Facilities and HCBS providers only.)
- The most current version of the <u>Network Participation Verification Form</u> must be completed and uploaded if data is submitted in the Network Participation panel. The data on the form must match the data entered in the application exactly, or the application will be returned.
- When making an update to an existing enrollment, providers are advised to only select the tabs applicable to the changes.

Social Security Validation for Revalidation Applications

To avoid getting a revalidation application returned, providers are reminded to verify the Social Security Number (SSN) on file for any individual within a group or billing individuals such as a physician, therapist, or dentist.

Even though the individual may only get paid under a group or facility Tax ID, an SSN is required for identification.

If the provider determines that the SSN on file is incorrect upon revalidation, a copy of the Social Security card should be attached. The SSN on file can be located on the "Request Information" panel in the Provider Web Portal. The screen shot is below.



Provider Enrollment Resources

Visit the <u>Common Reasons Enrollment Applications Are Returned to Providers web page</u> for additional tips.

Visit the Provider Enrollment web page for additional information.

Contact the Provider Services Call Center for assistance.

Please do not reply to this email; this address is not monitored.